

CHAMPAGNE SHARE BLOCK

NEWSLETTER NUMBER 80

13TH NOVEMBER 2024

HEADLINE - AN INCREDIBLE NEW VALUE ADD-ON FOR OUR OWNERS!

We are proud to be able to share a new development in the resort's history. This, then, is a newsletter of two halves - the first half explains and describes this wonderful new opportunity, and the second half is directed to the ongoing affairs of the resort. There is an executive summary - but we advise you to read on to make the best use of your timeshare ownership.

But firstly - A year of achievements for the resort!

RCI - Resort of the year! Won by fractions of a percent compared to other excellent resorts.

A golf course ranking at number 20 in the country - golfers know what being in the top 20 means!

The new admission to the Sunswop program. An upgraded service at incredible value - half the normal cost of RCI exchange use and with special access and effectively for free as an owner of Champagne Share Block.

Owner benefits - The existing RCI members save their subscriptions and those currently not members, now have membership included in their levy. This is at the minimal cost of some R65 per week - this amount is included in the levy as it is paid in the resort budget and offset by certain savings.

And so on to business, first that executive summary for the busy reader, summarising the main points and highlighting the developments and state of affairs of the resort.

EXECUTIVE SUMMARY

FIRSTLY - THE WONDERFUL NEW BENEFITS AND OPPORTUNITIES

- A new benefit – full access to Sunswop – the internal exchange system operated by Southern Sun at minimal cost to our owners. A situation we would have dreamed of in the earlier days. And you still have RCI behind it!
- A special opportunity to purchase only two quarter shares in the 6 bedroomed Lodge - Meadowstreams.
- A special offer to purchase a timeshare week only to spacebank with Sunswop.

SECONDLY – OUR RESORT MATTERS

- To start with, highlights of the AGM – in short, your company’s affairs are in sound order.
- Recognition of the resort – RCI Resort of the Year Award. This was hard won - well done to the team.
- Recognition of the golf course – Top 20 golf course in SA – Well done Trevor Livesey and the clubhouse team.
- The progress of the Building Refurbishment program a further 14 units completed – Thank you Adin

AND NOW THE NEWSLETTER

As an introduction, Snow, what Snow! What odd weather patterns with snow all around. Some say Estcourt and Ladysmith were last like that in the 1800’s. Champagne Valley which should have also received some did not get a single snowflake, although the mountains were thickly blanketed. Yet some years ago, if you remember, guests were snowed in at the resort for a few days. There is a painting of it by Grahame Macquet in the reception foyer. He also did the two Berg scenes in the main reception.



THE SUNSWOP OPPORTUNITY

SOME BACKGROUND

Southern Sun own the hotel property. Champagne Sports Resort lease the hotel property and operate it and also manage the Timeshare resort. They share common cost centres (why have two receptions etc.) and the use of capital equipment (why have two laundries etc.). Of course, that is all described in the AGM booklet and budgets, all available on the resort website. We call this a mixed-use resort.

In addition, the company offers an exchange program for timeshare owners through RCI where owners spacebank their weeks with RCI, give up their occupancy right for the year and swop to another resort.

Southern Sun has a group of top timeshare resorts and operate their own internal exchange program for their owners who therefore get first choice of exchange within this group. This is the Sunswop program, which is exclusively for Southern Sun Resorts, but due to our relationship with Southern Sun is now available to our owners as an affiliated resort. It is also affiliated with RCI, which continues to operate and manage the necessary platforms and provides RCI membership to all our owners. If you were already an RCI member, then you are still an RCI member, with the added benefits of being a Sunswop member, and if you were not an RCI member then you are now! An amazing benefit at a very small cost to our company.

The developers and your company, Champagne Share Block, would have dreamed of being able to offer the exchange package that is now available, let alone at that minimal cost.

HOW DOES THE SUNSWOP SYSTEM WORK

The cost per owner is included in the levy at only R65 per owner per year for the Sunswop membership. So current RCI members do not need to renew their RCI memberships as it is included through Sunswop, and those that are not currently RCI members now have the full benefits of RCI membership. In addition to this, as a Sunswop member, you also get priority access to bookings in Southern Sun timeshare properties.

While many current RCI members will save their annual RCI fees, those previous non-members will have a small additional cost included in their levy, but with the benefits of Sunswop and RCI membership. This cost is recovered by enormous value to the sustainability of the resort by lessening the big threat that arises from empty space. This major threat has to be dealt with, and this is an excellent cost benefit for the company. We would be budgeting substantially more if we did not do this, without the benefits - one of those rare win-wins.

The costs of exchanges on the Sunswop program are also about half of the RCI exchange costs – a local exchange will cost R912 vs R1811 with RCI, and an international exchange will cost R2458 vs R5410 with RCI (2024 values, which will go up by CPI next year). To exchange your timeshare either within Sunswop or through RCI, you would follow the same procedures as you do presently. Either contact Sunswop on the below numbers, or just e-mail Connie directly at the resort to spacebank your week at timeshare@champagnesportsresort.com . Once your points have been banked you can transact directly with Sunswop on +27 11 2581400 or email sunswap@memberservices.co.za

All of our owners will have received an e-mail yesterday from Sunswop with their membership details and a member's guide detailing the 'Getting Started' part of the new system. We have also included a Frequently Asked Questions (FAQ's) section at the end of this Newsletter which should answer most of your questions.

SPECIAL OFFERS IN LINE WITH THE NEW STRUCTURES

- The Resort owns certain weeks it has accumulated from past owners. They are selling a week's timeshare for R5000 to be used exclusively for exchange with Sunswop. This then moves the stock on to new buyers and assists the operation of the company's timeshare bookings. This offer is unlikely to ever be repeated!

- The owners of the Meadowstreams 6 bedroomed A share unit are selling two quarter shares in this exclusive unit, to like-minded owners, on a one week per month rotating calendar. The details are available on request. This is the house you see from the top of the trail walk or from the second hole on the golf course. It is of course on the land of the company.

AND ON TO THE AFFAIRS OF THE RESORT

THE RESORT AWARDS

- RCI Resort of the Year for Large Resorts – this prestigious award is won by fractions of a percent. No doubt the ongoing refurbishments and obvious care and upkeep of the property tipped the scales in our favour. Well done to the team at Champagne Sports Resort, our managers.
- Top 20 Courses in South Africa – our golf course has just entered the top 20 courses in the country, with some esteemed company. On the back of our limited number of players and budget, this was a superb achievement from Trevor Livesey and his team at the golf course and clubhouse. The clubhouse was also rated one of the top 3 in the country – well done to Abigail and her team. We can't take credit for that spectacular view – compared to the massive upheavals that gave us those mountains, and that give our resort its ambience, our human efforts seem puny in comparison.

THE AGM

The AGM for the December 2023 year was held on Zoom on 27th June 2024.

The Chairman highlighted that after some years of adversity which we have survived, and survived well, we have still achieved a lot over these past years. The resort is now 35 years on from our beginnings, and the top large resort in the country! The property has matured beautifully with large trees and manicured gardens, and we like to think that, even with climate change, the mixed-use resort we have created will give us financial and social sustainability.

On our finances for 2023, the main effect was the massive diesel usage of R1.7m due to the excessive loadshedding during the year, which, with the insurance requirements for lightning masts and fire retardant, forced us to limit the building refurbishments to only 2 units. Nonetheless, we ended up with a surplus of R3.6m, taking our reserves up to R8.5m for the year, a healthy position to take into 2024. At the time of the AGM, we were still unsure of the effects of loadshedding for the year, and the insurance requirements for fire retardant looked like we had to compete all the units during the year, which again put the finances under pressure. Using our reserves, we planned to refurbish 13 units on the golf course during the year at a cost of some R8m, and R1.6m on fire retardant to complete the units, which together with higher estimated diesel usage would have left us with R5.5m in reserves at the end of the year.

The chairman also noted the risks that we face as a resort, with one of the major ones being the balancing of the chart due to spaces that go empty. The move to Sunswop was proposed to help us to alleviate these imbalances, and had the potential to greatly reduce this risk, at a nominal cost and with strong benefits for our owners.

The formalities were completed with the board re-elected and the accounts and budget were approved. The budget increase for 2024 was 7.3% with the notable increases being higher allowances for diesel due to loadshedding and higher electricity charges at a 12.6% administered increase. It was noted that the board would still have to steer the financial plan carefully, and complete as many unit refurbishments as the funds allowed.

The Chairman noted his special thanks to the managers and staff as well as Southern Sun for their loyalty and support.

As your managers, we do have a comment in regard to the Directors' election. This commitment of this board is an outstanding achievement, and as a result, their institutional knowledge is vast. These trusted relationships, while at arm's length, have immeasurably strengthened the resort.

SOME DEVELOPMENT NEWS

BUILDING REFURBISHMENT PROGRAM

The implementation of this program has been based on doing a complete chalet at a time rather than in slices across all chalets so that they remain equal. This was due to the close-down time required for these works, and the larger number of weeks that would be required. However, pressure is coming to bear on management from owners that have not had their units refurbished yet, or who cannot get a booking in a refurbished chalet. We have planned our refurbishment costs into the levy to avoid any special levies which would put added financial pressure on our owners. There are many owners who would like the program to be accelerated, and the cost per week to complete the entire project would be about R7,050 in a single year, or about R3,500 for two years. As always, we have to balance the needs of our owners with the expedience of completing the program.

The current status is that 41 units have been completed, with 14 having been completed in 2024, leaving 50 units still to go. The plan for 2025 is to complete at least 13 units at a cost of about R7m, or perhaps more, should costs allow. Going forward, our budget allows for about 7 units per year to be completed, which would mean that the final units will only be completed in 2031. Should we wish to speed up the program, there would need to be a higher increase in the levy next year, and this is a subject your board will be tackling during the year.

SOFTS REFURBISHMENT PROGRAM

The Softs refurbishment program has unfortunately been crowded out by the building refurbishment program and specific project spends like the insurance requirements of lightning masts and fire retardant and the WiFi and DSTV projects. At present we are well behind the normal refurbishment cycle on the softs, so specific items have been addressed over the past few years. While we do not have the funds in reserve to complete the full softs refurbishment, your board will be considering a limited program to make a start on the project during next year, tackling the most urgent areas using some of the reserve funds. We hope that this will make a noticeable difference in all the chalets, particularly those that are still awaiting the building refurbishment.

ALTERNATIVE ENERGY

Work on this project continues, and there is a clear business case for this, however, the distributed nature of our reticulation infrastructure, and the interconnectedness of the two properties and 3 entities, make this complicated. The management are continuing to investigate these options, and the revised layout of the generators could also bring their own cost savings, although less so with the current respite we are having from load shedding.



LEVY BUDGET 2024

FORECAST OF 2024 FINANCES

We firstly report on the forecast for the 2024 year as it provides perspective for the 2025 budget, in particular the reserves.

Revenue.

Higher interest due to our cash position, gives us an additional R500k of interest, offset by higher discounts of R200k, giving a net revenue surplus of R300k.

Highlighted Costs

Lower diesel costs give us a saving of hopefully R200k, and this should go down further next year if loadshedding remains at reasonable levels.

Project Costs

The building refurbishment is R1.95m over budget in line with the approvals for the additional units, which is offset by the unspent Softs Refurbishment of R2.5m, giving a surplus of R650k in projects.

With the increased revenue and the unspent project funds we forecast a surplus for the year to date of about R1.9m, which together with the R8.5m reserve should see us end the year with a reserve of about R10.5m.

LEVY BUDGET 2024

Inflation.

This year the inflation position we have taken from a range of sources is 4.8%, and the budget has been prepared taking this figure into account, although this could come down during the course of this year.

Operating Costs

Some highlighted cost increases are:

Electricity - Industry information is that all resorts are concerned by the proposed 36% electricity increases, and this is our major increase for the year. The multi-year price determination from Eskom is a further 11.8% in 2026 and 9.8% in 2027, which on top of our already huge increases over the past decade will be difficult for the industry to swallow. We are planning on an increase of about 26% to be approved in April, which gives us an increase of 20% for the year.

Diesel – The electricity increase is partly offset by a lower budgeted cost for diesel for the year at R400k. Still higher than previous years, but loadshedding might still wreck our plans!

Staffing Costs – We will be entering into a new 3 year agreement from next year, and this is a sizeable portion of our budget both from a direct and shared cost perspective. We usually try to settle wages with a meaningful increase in the first year followed by CPI increases, so this year will reflect higher.

Sunswop – there is the new cost line for the Sunswop membership, which is negligible per owner, but comes with all the great benefits noted above.

Thus, direct costs go up by 7.9%, largely administered, and the costs shared with the hotel go by 7.8%, largely driven by the electricity and staffing increases. The project and maintenance costs are maintained at 4.8%.

Revenue

Interest income is forecast to be higher while the rates remain high and we retain some cash balances in our reserves, however, discounts may again be higher with many owners paying early.

Levy Outcome

The resultant net increase in levies for B Shares is thus 6.6% for 2025, the fractional A Share levies are increased by 7.4%, and the externally owned A Shares are increased by the same as the B Shares at 6.6%.

Refurbishment Portion of the levy

It is important to note that the levy includes the refurbishment portion as shown in the table below. This is to avoid special levies as we discussed above and phase the refurbishment over time. A direct comparison with other resort levies could be seen as excluding that refurbishment portion, as they often deal with refurbishment through special levies. This does of course mean that for our company the projects take longer to complete than through a special levy, and it is more difficult for the resort to manage owner expectations.

The levies approved by your board are as follows:

B SHARE LEVIES FOR 2025

	BASE LEVY	REFURB PORTION	TOTAL LEVY	AFTER DISCOUNT
1 BEDROOM	R 9 220.02	R 1 525.49	R 10 745.51	R 9 939.59
2 BEDROOM	R 10 295.01	R 1 703.35	R 11 998.36	R 11 098.49
3 BEDROOM	R 11 721.37	R 1 939.35	R 13 660.72	R 12 636.16
2 BEDROOM SPLIT	R 5 891.71	R 974.81	R 6 866.52	R 6 351.53
3 BEDROOM SPLIT	R 6 615.25	R 1 094.52	R 7 709.77	R 7 131.54

FRACTIONAL A SHARE LEVIES FOR 2025

4 BEDROOM			R 18 683.21	R 17 281.97
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PAYMENT OF THE LEVY

Levies are payable by the 1st of January 2025 in order to qualify for the 7.5% discount. However, due to the December break, we allow a grace period to the 31st of January 2025. From this point, the window in which to take your discount is over and interest at 1.25% per month then applies. It is not our intention to penalize our owners, but to see that at least the specific additional costs of delayed payments, including sending out additional statements, are borne by those specific owners.

If you pay by credit card, please note that we are no longer allowed to accept card details without the card holder present. It's one of those policies adopted by the banks to lessen fraud. If you wish to pay by card, please e-mail Trudy at shareblock@champagnesportsresort.com or contact her at the office on 031-8153906 and she will provide you with a secure link to our online payment gateway.

If you pay by EFT, it is very important that you please include your account number as reference and send your proof of payment by email to shareblock@champagnesportsresort.com. As so many amounts are the same, this avoids confusion. The Share Block office in Hillcrest will be closed from the 15th of December 2024 to the 4th of January 2025. E-mails for administrative matters will be dealt with from the 4th of January 2025.

The bank account details are as follows:

Standard Bank – Hillcrest
Account No. 250831686
Branch code 045726

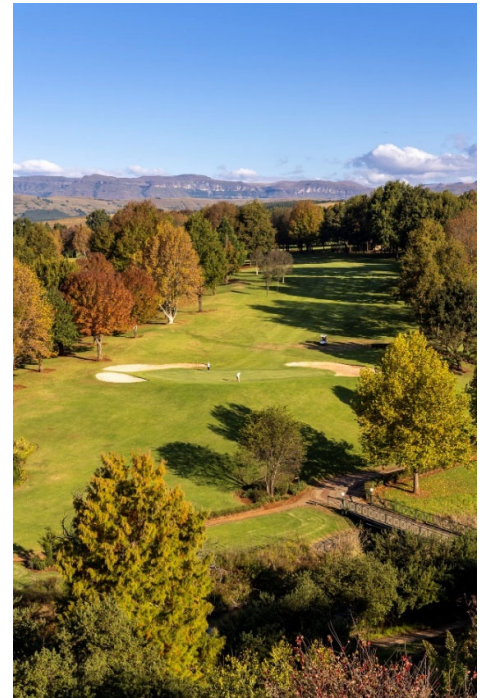
OWNER MATTERS

THE HOTEL RENTAL POOL AND SUNSWAP

The rental pool has become a difficult matter. It was envisaged to help owners in exceptional circumstances, like serious illness and distress. At times owners need help in a short-term situation. This service has been offered by the hotel managers and not the timeshare company and is not a long-term commitment.

In the past there were many owners who were not members of RCI, and so if they were not able to occupy their week, they had no alternative but to lose their week for the year. Thanks to the Sunswop program, there is now the opportunity for all owners to bank their week, and use it at a later time at another resort, or even back into Champagne Sports Resort if there is availability.

Please do not use the Hotel Pool without considering your alternatives. We will limit it to 80 weeks this year and will not accept overseas owners as they do not occupy.



APPEAL TO BOOK

We again appeal to owners to book early to avoid space going empty. Likewise, if you know that you will not be using your week and wish to Spacebank it for the year, please do so as early as possible and inform Connie at the resort.

The booking calendar is attached at the end of the newsletter. It is already open for bookings so please contact Connie at the resort on 036-4688092 or e-mail timeshare@champagnesportsresort.com to make your bookings.

IN CONCLUSION

May we wish all our owners a Happy Christmas and a prosperous New Year.

Do enjoy your stay when next at the resort.

With Warm Regards,

Your Managers

CHAMPAGNE SHARE BLOCK LIMITED (REG 1956/003056/06)

DIRECTORS : MR J. RIDL (CHAIRMAN), MR R. BOWDEN, MR C. DA COSTA, MR P. WEST, MRS S. CROFT,

MR D PARK, MRS N. FELDON, MR L. NCUBE, MR S. MACQUET & MR R. MACQUET

HEAD OFFICE : P.O. BOX 763, HILLCREST, 3650 E-MAIL : shareblock@champagnesportsresort.com

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RESORT: PRIVATE BAG X9, WINTERTON 3240 E-MAIL : timeshare@champagnesportsresort.com

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SUNSWAP FREQUENTLY ASKED QUESTIONS (FAQ's)

As the Board and Management of Champagne Sports Resort, we are very happy to announce our recent affiliation with Southern Sun's exclusive exchange company, Sunswop. This affiliation means that all owners of timeshare weeks at Champagne Sports Resorts will become members of Sunswop at no additional cost, and will enjoy the exchange benefits provided by Sunswop. Some of these benefits include the exclusive access into Sunswop's exchange pool which includes the following resorts:

*Bantry Bay International Vacation Resort – Cape Town
Beacon Island Resort - Plettenberg Bay
Cabana Beach Resort – uMhlanga
Drakensberg Sun Resort – Central Drakensberg
La Lucia Sands Resort – La Lucia, Durban
Pine Lake Resort – White River
Sabi River Sun Resort – Hazyview
uMhlanga Sands Resort – uMhlanga*

In addition to the abovementioned resorts, you will also have access to RCI's portfolio of resorts both locally and internationally, as your Sunswop membership also includes membership with RCI.

We've prepared some anticipated practical questions and answers below regarding what this affiliation means to you:

What if I'm already a Sunswop member through owning a week at one of the abovementioned resorts?

Your Champagne Sports Resort week will be added to your Sunswop membership file, and all of your points in respect of you banked Champagne Sports Resort week will be added to your Sunswop file.

What if I'm already a member of RCI?

If your RCI membership relates specifically to your ownership of a Champagne Sports Resort week, then this RCI membership will be converted to Sunswop membership. Your RCI membership number will remain the same when transacting with Sunswop.

How will I know what my Sunswop membership number is?

You will shortly receive a mail from Sunswop welcoming you as a member which will include your membership details.

What if I do not want to be a member of Sunswop?

Should you not wish to be a Sunswop member, you can simply opt out of receiving any future communication when you receive the initial mail from Sunswop mentioned above.

What will happen to my Champagne Sports weeks which I've banked on my existing RCI account?

You will now be able to use these banked points to transact within the pool of Sunswop affiliated resorts. You will also be able to use these banked points to exchange into RCI's portfolio of affiliated resorts.

If, in addition to the week which I own at Champagne Sports Resort, I also own a week at a resort which is not part of Sunswop, can I bank this week with Sunswop?

You will not be able to bank such a week with Sunswop.

What fee do I pay to be a member of Sunswop?

There is no fee payable by you to be a member of Sunswop. The affiliation between Champagne Sports Resort and Sunswop also includes automatic membership with RCI. There is also no membership fee payable by you for this linked RCI membership. (Currently you would pay R1,340 for an annual RCI membership) *This does not apply to owners who choose to be serviced by RCI offices outside of South Africa.

What exchange fees will I pay when I transact with Sunswop?

For exchanges done to both Sunswop affiliated resorts, as well as those done to RCI's locally affiliated resorts, the exchange fee payable is R912 (this is the fee for 2024). (Currently as a RCI member you would pay R1,811 for this exchange.)

For exchanges done to RCI's international portfolio of affiliated resorts, the exchange fee payable is R2,458 (this is for 2024). (Currently as a RCI member you would pay R5,410 for this exchange).

These fees will increase each year in line with CPI (Consumer Price Index)

Are Sunswop's Trading Points Values the same as those of RCI?

Sunswop's points values are 25% higher than those of RCI but so are the points values required to do exchanges. In practical terms, you will receive 25% more points when banking your week with Sunswop, but you will also "spend" 25% more points when doing an exchange.

Will the points allocated to my banked week be the same with Sunswop as they currently are with RCI?

You will receive 25% more points when banking a week with Sunswop than with RCI, but as described above, you will also "spend" 25% more points when doing an exchange. The net effect is the same.

	Previous RCI Points						
	Peak				Red (All Flexi Weeks)		
	Peak 4	Peak 3	Peak 2	Peak 1	Full Wk	Wk-end	Mid-wk
1 Bedroom 4 Sleeper	7800	6150	5550	4450	4000	3000	1000
2 Bedroom 6 Sleeper	10900	8600	7850	6250	5650	4250	1400
3 Bedroom 8 Sleeper	15150	11950	10900	8700	7850	5900	1950
4 Bedroom 10 Sleeper	19400	15300	13950	11150	10050	7538	2512

25% Higher points value but the same exchange value with Sunswop as through RCI before

	Sunswop Points						
	Peak				Red (All Flexi Weeks)		
	Peak 4	Peak 3	Peak 2	Peak 1	Full Wk	Wk-end	Mid-wk
1 Bedroom 4 Sleeper	9750	7690	6940	5565	5000	3750	1250
2 Bedroom 6 Sleeper	13625	10750	9815	7815	7065	5300	1765
3 Bedroom 8 Sleeper	18940	14940	13625	10875	9815	7360	2455
4 Bedroom 10 Sleeper	24250	19125	17440	13940	12565	9424	3141

Will I still be able to transact online like I currently do with RCI?

Yes, you will be able to transact online as you currently do with RCI. In fact, your membership details and login credentials will remain the same.

What is the lifespan of my deposited weeks?

36 months from the date of deposit.

Can I cancel the deposit of my week?

No, you can't. By depositing your week with SunSwop you have relinquished the right to occupy it, and that week may be assigned to another member prior to the submission or fulfilment of an exchange request made by you.

What are SunSwop Trading Points?

SunSwop Trading Points are the currency you receive when depositing your week with SunSwop. The number of points you get is based on various factors – for example, the resort at which you own, the size of your unit, the unit's amenities, the season in which you own, the facilities offered at your home resort, and so on.

How do I go about requesting a domestic exchange?

Once you have deposited your week with SunSwop, we recommend that you select a minimum of three resort destinations, as well as three different dates, to increase the likelihood of securing your accommodation request. We also recommend that you request your exchange holiday as far in advance as possible to ensure that we are able to secure the accommodation you want.

Can I request multiple exchanges in the same year?

Yes. As long as you have enough SunSwop Trading Points deposited on your membership file, you can request multiple exchanges in the same year.

Can I request multiple units in the same resort?

Yes. If you have enough SunSwop Trading Points deposited on your membership file, you can request multiple units in the same resort.

Can I reserve consecutive weeks at the same resort?

Yes. As long as you have enough SunSwop Trading Points deposited on your membership file, you can request consecutive weeks in the same resort.

Can I do midweek and weekend exchanges?

Yes. If the resort into which you wish to exchange allows split week exchanges, you will be able to request either midweek or weekend accommodation. The SunSwop Trading Value Guide in the directory will highlight whether or not resorts allow split week exchanges.

Can I give my confirmed reservation to a friend or family member?

Yes, you can. Simply request a Guest Certificate from SunSwop (R71 per Guest Certificate) in the name of the relevant person. It is important that the arriving guest matches the name on the resort's reservation system. The resort reserves the right to turn guests away if the name on the confirmation letter or guest certificate does not match the name on the reservation system.

When do I pay the exchange fee for my domestic exchange?

You pay the relevant fee for domestic exchanges upon confirmation of your reservation.

Can I exchange into peak time if I do not own a peak week?

Yes, you can. As long as you have the required number of points for the desired exchange, you can exchange into a peak week. (Only for exchanges into Sunswop affiliated resorts.)

Can I do split week exchanges in peak times?

No. Exchanges into peak times can only be done in seven-day intervals.

Can I rent out my confirmed exchange or Bonus Week?

No. You may not rent out confirmed exchanges or Bonus Weeks. Failing to adhere to this rule could result in the termination of your SunSwop membership.

What are SunSwop Bonus Weeks?

These are weeks within SunSwop which you can take without using your deposited weeks. Call SunSwop on 011 258 1400 to enquire about SunSwop Bonus Week availability and pricing.

(* Terms and conditions apply)

Can I buy extra points if I don't have enough points to complete an exchange?

No. You would need to deposit an additional week to ensure that you have sufficient points to complete the exchange.

How do I go about requesting an international exchange?

We recommend that you select a minimum of three resort destinations, as well as three different dates, to increase the likelihood of securing your accommodation request. We also recommend that you request your exchange holiday as far in advance as possible to ensure that we are able to secure the accommodation you want.

How will I know which international resorts I can exchange into?

Refer to your international Resort Directory from RCI®; alternatively, visit the website at www.rci.co.za

Do I have to deposit my week before requesting my international exchange?

Yes, you must have points on your file to place a request.

When do I pay the exchange fee for my international exchange?

You pay the relevant fee for international exchanges upon confirmation of your reservation.

What telephone number do I call to deposit my week and request exchanges with SunSwop?

- SA Residents: 011 258 1400
 - International Residents: +27 11 258 1400
- Lines open Mon-Fri (08h00 - 17h00)
Sat (08h00 – 12h00)

Can I transact online?

Yes, you can request and exchange your weeks online. Visit the following website (www.rci.co.za) to transact. If you require any assistance when registering on the site, simply call one of our agents on 011 258 1400 (for SA residents). They will gladly guide you through the process.

BOOKING CALENDAR 2025

WEEK	NTL	TVL	OFS	CP	RCI PEAK	OCC DATE		KWAZULU NATAL FSSMTWT	GAUTENG	FREE	WESTERN	
						DAY IN	DAY OUT		NORTH PROV	STATE	CAPE	
									MPUMALANGA FSSMTWT	FSSMTWT	FSSMTWT	
1	P12	P12	P12	P12	*	03-Jan	-	10-Jan	*****	*****	*****	*****
2	HF	HF	HF	HF	*	10-Jan	-	17-Jan	*****	*****	*****	*****
3	HF	HF	HF	HF		17-Jan	-	24-Jan				
4	HF	HF	HF	HF		24-Jan	-	31-Jan				
5	MF	MF	MF	MF		31-Jan	-	07-Feb				
6	MF	MF	MF	MF		07-Feb	-	14-Feb				
7	MF	MF	MF	MF		14-Feb	-	21-Feb				
8	MF	MF	MF	MF		21-Feb	-	28-Feb				
9	MF	MF	MF	MF		28-Feb	-	07-Mar				
10	MF	MF	MF	MF		07-Mar	-	14-Mar				
11	HF	HF	HF	HF		14-Mar	-	21-Mar				
12	HF	HF	HF	HF		21-Mar	-	28-Mar				
13	P1	P1	P1	P1	*	28-Mar	-	04-Apr	*****	*****	*****	*****
14	P2	P2	P2	P2	*	04-Apr	-	11-Apr	****	****	****	****
15	HF	HF	HF	HF		11-Apr	-	18-Apr				
16	HF	HF	HF	HF		18-Apr	-	25-Apr				
17	HF	HF	HF	HF	*	25-Apr	-	02-May				
18	MF	MF	MF	MF		02-May	-	09-May				
19	MF	MF	MF	MF		09-May	-	16-May				
20	MF	MF	MF	MF		16-May	-	23-May				
21	MF	MF	MF	MF		23-May	-	30-May				
22	MF	MF	MF	MF		30-May	-	06-Jun				
23	MF	MF	MF	MF		06-Jun	-	13-Jun				
24	HF	HF	HF	HF		13-Jun	-	20-Jun				
25	HF	HF	HF	HF		20-Jun	-	27-Jun				
26	P3	P3	P3	P3	*	27-Jun	-	04-Jul	*****	*****	*****	*****
27	P4	P4	P4	P4	*	04-Jul	-	11-Jul	*****	*****	*****	*****
28	P5	P5	P5	P5	*	11-Jul	-	18-Jul	*****	*****	*****	*****
29	HF	HF	HF	HF		18-Jul	-	25-Jul	****	****	****	****
30	HF	HF	HF	HF		25-Jul	-	01-Aug				
31	HF	HF	HF	HF		01-Aug	-	08-Aug				
32	MF	MF	MF	MF		08-Aug	-	15-Aug				
33	MF	MF	MF	MF		15-Aug	-	22-Aug				
34	MF	MF	MF	MF		22-Aug	-	29-Aug				
35	MF	MF	MF	MF		29-Aug	-	05-Sep				
36	MF	MF	MF	MF		05-Sep	-	12-Sep				
37	MF	MF	MF	MF		12-Sep	-	19-Sep				
38	HF	HF	HF	HF		19-Sep	-	26-Sep				
39	HF	HF	HF	HF		26-Sep	-	03-Oct				
40	P6	P6	P6	P6	*	03-Oct	-	10-Oct	*****	*****	*****	*****
41	P7	P7	P7	P7		10-Oct	-	17-Oct	***	***	***	***
42	HF	HF	HF	HF		17-Oct	-	24-Oct				
43	MF	MF	MF	MF		24-Oct	-	31-Oct				
44	MF	MF	MF	MF		31-Oct	-	07-Nov				
45	MF	MF	MF	MF		07-Nov	-	14-Nov				
46	MF	MF	MF	MF		14-Nov	-	21-Nov				
47	HF	HF	HF	HF		21-Nov	-	28-Nov				
48	HF	HF	HF	HF		28-Nov	-	05-Dec				
49	P8	P8	P8	P8		05-Dec	-	12-Dec	**	**	**	**
50	P9	P9	P9	P9	*	12-Dec	-	19-Dec	*****	*****	*****	*****
51	P10	P10	P10	P10	*	19-Dec	-	26-Dec	*****	*****	*****	*****
52	P11	P11	P11	P11	*	26-Dec	-	02-Jan	*****	*****	*****	*****

1) ALL WEEKS, INCLUDING BOTH MF & HF ARE RED WEEKS FOR RCI EXCHANGE PURPOSES.

2) THIS CALENDAR IS A FRIDAY TO FRIDAY CALENDAR.

3) NOTE SHOULD THE SCHOOL HOLIDAYS CHANGE THEN ANY FLEXI WEEK BOOKING WHICH IS IN PEAK SPACE AFTER ADJUSTMENTS FOR A CHANGED HOLIDAY SHALL BE CANCELLED AND SUCH OWNER WILL BE ADVISED AND WILL HAVE TO RE-BOOK.