

**CHAMPAGNE**  
SPORTS  
**RESORT**



**CENTRAL DRAKENSBERG**

25 March 2019

Dear Champagne Sports Resort HOTEL Guests,

Following the announcement of a three week national shutdown by our President, Cyril Ramaphosa, we as Champagne Sports Resort are faced with the unenviable task of having to make some hard decisions that could have long term implications for our guests, staff and the business as a whole.

We believe that a true sense of solidarity is required in the fight against COVID 19 and would hope for your support in making decisions that will be in the best interest of all concerned. As per the conditions of the shutdown we are required to close the hotel on Thursday, 26 March 2020 for a period of 21 days.

Should you be holding an existing hotel reservation **DURING** the 21 day lockdown period and have paid a deposit to stay at the hotel during this period we will gladly assist in moving it to a preferred future date, no later than the 11<sup>th</sup> of December 2020, at no additional cost. Please note that should your travel dates change to a higher season, then the new rate will apply. Should you cancel these future reservations, then unfortunately the deposit will be forfeited.

To provide travel flexibility for guests making **NEW** individual reservations during the next 3 months, these bookings may be cancelled or amended, up to 7 days prior to your arrival date with a 5% handling fee. Any travel changes to bookings within 7 days of your arrival date will incur the full cancellation fees of 100% of the deposit held. We would still require a 50% deposit to secure your booking.

Please be assured that we will continue to monitor closely the evolving nature of this situation, respond to up-to-the-minute advice from our Hospitality Industry and Government in order to do everything possible to support our Guests, partners and employees throughout this World-affecting pandemic.

We trust that Champagne Sports Resort will remain your destination of choice in the Central Drakensberg once this pandemic subsides and look forward to welcoming you back to our beautiful resort in the near future.

We wish you good health during this time of isolation and thank you for your understanding and continued support.

Yours sincerely,

Andries Brink  
**General Manager**

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